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TRICARE
MANAGEMENT ACTIVITY

IMTR

CHANGE 13
6010.50-M
NOVEMBER 27, 2000

PUBLICATIONS SYSTEM CHANGE TRANSMITTAL
FOR
AUTOMATED DATA PROCESSING AND REPORTING MANUAL

The TRICARE Management Activity has authorized the following addition(s)/revision(s) to 6010.50-M, reissued May 1999.

PAGE CHANGE(S): Chapters 1 and 9.

REMOVE AND INSERT ATTACHED REPLACEMENT/ADDED PAGE(S): See page 2.

SUMMARY OF CHANGE(S): See pages 3 through 11 for a complete list of changes.

EFFECTIVE DATE AND IMPLEMENTATION: Upon direction of the contracting officer.

This change is made in conjunction with OPM Change No. 164.

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ATTACHMENT(S): 29 PAGES
DISTRIBUTION: 6010.50-M

WHEN PRESCRIBED ACTION HAS BEEN TAKEN, FILE THIS TRANSMITTAL WITH BASIC DOCUMENT

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REMOVE PAGE(S)

CHAPTER 1

Section 1, pages 1 and 2

CHAPTER 9

Table of Contents, i through iv

Section 1, pages 1 through 6

Section 2, pages 1 through 8

INSERT PAGE(S)

Section 1, pages 1 through 8

Table of Contents, i through iv

Section 1, pages 1 through 6

Section 2, pages 1 through 11

SUMMARY OF CHANGES

CHAPTER 1 - Data Reporting

1. Section 1. Paragraph 1.0. Added "Chapter 9" and "Chapter 10" as a reference.
2. Section 1. Paragraph 1.2. Added "Section 2," "Section 3," "Section 4," and "Section 5" as a reference.
3. Section 1. Paragraph 2.2.2. Added "OPM Part One, Chapter 1, Section V" as a reference.
4. Section 1. Paragraphs 2.2.3 - 2.2.5. Moved and expanded for clarification, ADP Information Assurance Security text that had previously been in the TRICARE Operations Manual.

CHAPTER 9 - Eligibility Verification

5. Section 1. Title changed to "National Enrollment Database (NED)" to correspond with the change in the program name.
6. Section 1. Paragraph 1.0. Added "the Defense Enrollment Eligibility Reporting System.(DEERS)".
7. Section 1. Paragraph 1.0. Deleted "the Defense Enrollment Eligibility Reporting System" and replaced it with "DEERS."
8. Section 1. Paragraph 1.0. Added "New DEERS, Phase-I."
9. Section 1. Paragraph 1.0, "The Solution" was changed to the "National Enrollment Database (NED) Solution."
10. Section 1. Paragraph 1.0. Added "NED" before "Solution."
11. Section 1. Paragraph 1.0. Grammatical changes were made.
12. Section 1. Paragraph 2.1. Grammatical changes were made.
13. Section 1. Paragraph 2.1. Added "National Enrollment Database (NED)" before "Solution".
14. Section 1. Paragraph 2.2. Changed the reference to the proper name of the PMP.
15. Section 1. Paragraph 2.3. Added "New" before "DEERS."
16. Section 1. Paragraph 2.3. Added "/" between "DEERS" and "Medical."
17. Section 1. Paragraph 3.1. Added "New" before "DEERS."
18. Section 1. Paragraph 3.1. Deleted "and catastrophic cap and deductibles."
19. Section 1. Paragraph 3.1. Added "CHCS" between "DEERS" "and contractors systems."

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20. Section 1. Paragraph 3.1. Added "Civilian" before "Network PCM."
21. Section 1. Paragraph 3.1. Replaced "a January 2001" with "the NED."
22. Section 1. Paragraph 3.1. Added "date" after "implementation."
23. Section 1. Paragraph 3.1. Added "Section 3," "Section 2," and "Section 6" as references.
24. Section 1. Paragraph 3.1. Added "NED" before "Solution."
25. Section 1. Paragraph 3.1. Added "Universal Beneficiary" to "TRICARE Enrollment Cards."
26. Section 1. Paragraph 3.1. Added "to the beneficiary."
27. Section 1. Paragraph 3.1. Added "File transmissions from the contractor to refresh a Central Civilian Network PCM Data File will be developed toward the NED implementation date."
28. Section 1. Paragraph 3.2. Deleted "The DEERS is an On Line Transaction Processing environment."
29. Section 1. Paragraph 3.2. Editorial changes were made.
30. Section 1. Paragraph 3.4. Deleted, graphic also deleted.
31. Section 1. Paragraph 3.5. Deleted.
32. Section 1. Paragraph 3.6. Deleted.
33. Section 1. Paragraph 3.6.1. Deleted.
34. Section 1. Paragraph 3.6.2. Deleted.
35. Section 1. Paragraph 3.6.3. Deleted.
36. Section 1. Paragraph 4.1. Added paragraph "Prior to NED Phase-I initial implementation, the contractor will participate with DMDC staff to coordinate design requirements associated with the desktop enrollment software application."
37. Section 1. Paragraph 4.2. Added paragraph "The contractor's design associated with the desktop enrollment application will specifically not propose screen scraping technology or pre-enrollment interfaces between MCSC systems and DOES. The following diagrams slides show the data and process flow expected by the Government. Deviations from this diagram, are at the contractor's technical and financial risk."
38. Section 1. Paragraph 4.3. Deleted.
39. Section 1. Paragraph 4.4. Deleted.

40. Section 1. Paragraph 4.5. Added paragraph "Upon implementation the TRICARE contractors will perform all TRICARE enrollments, voluntary disenrollments, and related updates to enrollment information through the DEERS Desktop Enrollment Application. Refer to the supporting DEERS documentation for descriptions of data and data flow related to this application. DMDC/DEERS is responsible for the desktop application's software development and maintenance, and will provide the desktop client application to the contractor."
41. Section 1. Paragraph 4.6. Deleted.
42. Section 1. Paragraph 4.7. Added paragraph "The contractor will transmit a Primary Care Manager file to DMDC. This central file will be used in conjunction with the DEERS desktop enrollment application in support of Civilian Network PCM selection. Specifics of what data the contractor will send to the central file, and how often it will be sent, are found in the NED Technical Specifications."
43. Section 1. Paragraph 4.8. Deleted
44. Section 1. Paragraph 5.3. Replaced "Requirements Review and Preliminary Final" with "Final."
45. Section 1. Paragraph 5.3. Added "NED" before "Solution."
46. Section 1. Paragraph 6.0. Added "Except for the Desktop Enrollment Application, which will be provided to the Managed Care Support Contractors (MCSCs) by the Government, the contractor is responsible for all systems and operating system software needed internally to support DOES."
47. Section 1. Paragraph 7.0. Deleted "The following are instructions for when the DEERS database, the DEERS On-line Enrollment System (DOES) software, or the contractor's system is down for an extended period of time:"
48. Section 1. Paragraph 8.0. Added "for claims adjudication procedures."
49. Section 1. Paragraph 8.0. Editorial changes were made.
50. Section 1. Paragraph 9.1. Added "planning, development, testing, and implementation of the National Enrollment Database."
51. Section 1. Paragraph 9.1. Replaced "no later than 5 working days following the FDR SRR" with "at a date to be specified at the FDR."
52. Section 1. Paragraph 9.2. Replaced "Preliminary" with "Final in all references to the "Preliminary Design Review,"
53. Section 1. Paragraph 9.2. Replaced "P" with "F" in all uses of the acronym "PDR."

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54. Section 1. Paragraph 9.2. Replaced “no later than two weeks after Government publishing of the formal change order” with “at a date specified by the Government.”
55. Section 1. Paragraph 9.2. Replaced “data file and transfer to the contractor AIS” with “NED Program.”
56. Section 1. Paragraph 9.2. Deleted “no later than 5 working days prior to the PDR.”
57. Section 1. Paragraph 9.2. Replaced “2 working days following the date of the meeting” with “a date to be determined by TMA.”
58. Section 1. Paragraph 9.3. Editorial changes were made.
59. Section 1. Paragraph 9.3. Replaced “10 working days” with “a date to be specified by TMA.”
60. Section 1. Paragraph 9.3. Added “Government Pre-Installation Acceptance” to “the Testing.” This created the new acronym “GPIAT,” which was then added to the ADP.
61. Section 1. Paragraph 9.3.2. Deleted
62. Section 1. Paragraph 9.3.3. Added “during the first week of GPIAT Testing and twice-weekly for all subsequent weeks of GPIAT Testing.”
63. Section 1. Paragraph 9.3.3. Editorial changes were made.
64. Section 1. Paragraph 9.3.3. Deleted “The contractor shall deliver the completed issue tracking and resolution matrix to the Government for review and approval at the end of the GPIAT Testing period.”
65. Section 1. Paragraph 9.4. Added language which incorporated the acronym “NED.”
66. Section 1. Paragraph 9.4.1. Replaced “by a date specified by TMA” with “Within 3 days.”
67. Section 1. Paragraph 9.4.1. Editorial changes were made.
68. Section 1. Paragraph 9.5. Replaced “by a date specified by TMA” with “10 working days.”
69. Section 1. Paragraph 9.5. Editorial changes were made.
70. Section 1. Paragraph 9.5. Added “GPIAT begin” before “date.”
71. Section 1. Paragraph 9.5.1. Added paragraph “The Government supplied DOES software shall be activated and operational at a date specified by TMA prior to the TMA specified GPIAT begin date.”

72. Section 1. Paragraph 9.6. Added “any System Change Requests (SCR) to NED as directed by the TMA, shall be handled through the TMA Requirements Configuration Management Process.”
73. Section 1. Paragraph 9.7. Added trademark symbol after the names of the Microsoft Tools.
74. Section 2. Paragraph 1.0. Added “DEERS.”
75. Section 2. Paragraph 1.0. Added “Desktop Enrollment Software (DOES).”
76. Section 2. Paragraph 1.0. Added “National Enrollment Database.”
77. Section 2. Paragraph 1.0. Deleted “Enrollment DMIS-IDs will be used to enroll with network primary care managers PCMs) or MTF/Clinic PCMs.”
78. Section 2. Paragraph 1.0. Added “Civilian” before “Network PCMs.”
79. Section 2. Paragraph 1.0. Replaced “PCM Location” with “Network Provider Type.”
80. Section 2. Paragraph 1.0. Replaced “01” with “C”
81. Section 2. Paragraph 1.0. Replaced “00” with “D”
82. Section 2. Paragraph 1.0. Added “Civilian” before “Network.”
83. Section 2. Paragraph 1.0. Deleted “These DMIS-IDs must be obtained from the DMIS-ID listing on the internet at (<http://204.106.16.234/>). This listing is updated quarterly on 1/1, 4/1, 7/1, and 10/1 and must be downloaded from the WEB for enrollment purposes. The MCSC must download the DMIS-ID Listing on the first day of each new quarter and have it implemented and effective on the first day of the following month. Each quarter’s DMIS-ID Listing will be a complete overlay of the previous quarter’s DMIS-ID Listing. The catchment area directory will not be used for enrollments.”
84. Section 2. Paragraph 1.0. Added “As part of NED, Network Provider Type Codes of “C,” “D,” and “U” are replacing the PCM Location Codes of “00” and “01.” The Network Provider Type Codes are defined in the DMDC DEERS Data Dictionary.”
85. Section 2. Paragraph 1.0. Deleted “As an interim process (while TMA is still using some Legacy aspects of DEERS), the MCSC will enter and submit the Network Provider Type Code to DEERS as part of an enrollment, and DEERS will internally translate the Network Provider Type Code to the appropriate Legacy PCM Location Code.”
86. Section 2. Paragraph 1.0. Added “Though DOES will automatically populate the Network Provider Type Code field based on the entered coverage plan, it is still the responsibility of the MCSC to verify that the Network Provider Type Code is correct for each enrollment.”

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87. Section 2. Paragraph 1.1. Added "Civilian" before "Network."
88. Section 2. Paragraph 1.1.1. Added "Civilian" before all occurrences of "Network."
89. Section 2. Paragraph 1.1.2. Deleted.
90. Section 2. Paragraph 1.2.2. Added "Provider Type."
91. Section 2. Paragraph 1.2.2. Deleted "PCM Location."
92. Section 2. Paragraph 1.2.2. Deleted "of '00' for MTF primary care providers. There will be no default to spaces."
93. Section 2. Paragraphs 1.3. and 1.3.1 - 8. Deleted.
94. Section 2. Paragraph 2.2.1. Replaced "forward" with "until NED implementation."
95. Section 2. Paragraph 2.2.1. Added "Upon NED implementation, PCM Location Codes will no longer be entered during enrollment. However a Network Provider Type Code "C" will be entered by the MCSC through DOES."
96. Section 2. Paragraph 2.2.2. Replaced "forward" with "until NED implementation."
97. Section 2. Paragraph 2.2.2. Added "Upon NED implementation, PCM Location Codes will no longer be entered during enrollment. However, a Network Provider Type Code "C" will be entered by the MCSC through DOES."
98. Section 2. Paragraph 2.2.3. Replaced "forward" with "until NED implementation."
99. Section 2. Paragraph 2.2.3. Added "Upon NED implementation, PCM Location Codes will no longer be entered during enrollment. However a Network Provider Type Code "C" will be entered by the MCSC through DOES."
100. Section 2. Paragraph 2.3. Replaced "forward" with "until NED implementation."
101. Section 2. Paragraph 2.3. Added "Upon NED implementation, PCM Location Codes will no longer be entered during enrollment. However a Network Provider Type Code "D" will be entered by the MCSC through DOES."
102. Section 2. Paragraph 2.4. Added "Civilian" before "Network."
103. Section 2. Paragraph 2.4.1. Replaced "forward" with "until NED implementation."
104. Section 2. Paragraph 2.4.1. Added "Upon NED implementation, PCM Location Codes will no longer be entered during enrollment. However a Network Provider Type Code "C" will be entered by the MCSC through DOES."
105. Section 2. Paragraph 2.4.1. Deleted second paragraph.

106. Section 2. Paragraph 2.4.2. Replaced “forward” with “until NED implementation.”
107. Section 2. Paragraph 2.4.2. Added “Upon NED implementation, PCM Location Codes will no longer be entered during enrollment. However a Network Provider Type Code “C” will be entered by the MCSC through DOES.”
108. Section 2. Paragraph 2.4.2. Editorial changes were made.
109. Section 2. Paragraph 2.4.2. Replaced “above” with “after NED implementation.”
110. Section 2. Paragraph 2.4.2. Changes to the table included: Replaced “PCM Location Code” with “Network Provider Type Code,” Replaced “00” with “D,” Replaced “01” with “C,” Added “Civilian” before “Network.”
111. Section 2. Paragraph 3.0. Added “The MCSC will receive and process the EIT transaction as described in the NED Technical Specifications.”
112. Section 2. Paragraph 3.0. Deleted “This information can also be downloaded into the contractor’s internal system along with any additional information the contractor has collected in the enrollment process that is necessary to conduct the contractor's business.”
113. Section 2. Paragraph 3.0. Added “the EIT file layout described in Appendix A of the NED Technical Specifications Document.”
114. Section 2. Paragraph 3.0. Deleted “the DEERS 2.0 field name and value conventions.”
115. Section 2. Paragraph 3.1. Deleted.
116. Section 2. Paragraph 3.2. New section titled “Centralized Network PCM File.”
117. Section 2. Paragraph 3.2. Added “The MCSC shall transmit a provider file to a centralized Government location for only those providers/groups that are available for PCM Assignment. This file will be completely refreshed on a daily or weekly basis. The data elements include all PCM-Related data elements as stated in the DEERS Technical Specification for the TRICARE National Enrollment Database solution.”
118. Section 2. Paragraph 3.3. Added new section titled “Civilian Network PCM Assignment.”

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119. Section 2. Paragraph 3.3. Added “At the time of enrollment, or enrollment transfer, if a Civilian Network PCM is selected, and if the selection of a Civilian Network PCM is approved by the MTF commander (if applicable), then the civilian network PCM selection will be entered by the MCSCs on DOES. In support of this, the contractor will submit data about all available civilian network PCMs into a Government hosted Centralized Civilian Network PCM File. A response of the network PCM information will be transmitted from the centralized file to DOES at the time of a query during enrollment. For Regions 1, 2, and 5: Prior to assignment of a Civilian Network PCM to a beneficiary, the MCSC must have first entered the PCM ID into CHCS PCM ID Field (New Field).”
120. Section 2. Paragraph 3.4. Added new section titled “Direct Care PCM Assignment.”
121. Section 2. Paragraph 3.4. Added “All direct care PCM assignments will be performed by the MTF on CHCS. CHCS will not communicate Direct Care PCM assignments to DEERS.”
122. Section 2. Paragraph 3.5. Deleted.
123. Section 2. Paragraph 3.6. Added “Civilian Network.”
124. Section 2. Paragraph 3.6. Added “assignment”.
125. Section 2. Paragraph 3.6. Added “beneficiary”.
126. Section 2. Paragraph 3.6. Added “mailing”.
127. Section 2. Paragraph 3.6. Replaced “PCM Location Code” with “Network Provider Type Code.”
128. Section 2. Paragraph 3.6. Deleted “the contractor shall be responsible for ensuring that DEERS reflects the current Network PCM assignment including all related provider data and beneficiary address at all times.”
129. Section 2. Paragraph 3.7. Replaced “Online fee entries are done when a fee is collected at the time of enrollment. All other” with “Batch.”
130. Section 2. Paragraph 3.7. Deleted “to DEERS in batch mode nightly.”
131. Section 2. Paragraph 3.7. Replaced “For TRICARE NED Solution document. Dollar fields will begin with either a “+” to add payments or a “-” to correct payments” with “which describes the technical process to adjust fee payment.”
132. Section 2. Paragraph 3.7. Deleted “With the initial load of enrollment data on DEERS, DEERS will supply, not only layouts for the data transmissions but layouts for failure reasons in the event any enrollment data is not accepted on DEERS. These layouts can be found on the DMDC web site referenced throughout this chapter.”
133. Section 2. Paragraph 3.8. Added “Chapter 11” as a reference.

- 134. Section 2. Paragraph 3.11. Added reference to “NED.”
- 135. Section 2. Paragraph 4.1. Added “and are initiated using the DOES application.”
- 136. Section 2. Paragraph 5.0. Deleted.
- 137. Section 2. Paragraphs 6.0 - 6.6. Added new sections titled “Enrollment Integration Testing.”
- 138. Section 2. Paragraphs 7.0 - 7.5. Added new sections titled “Claims Processing Verification Testing.”
- 139. Section 2. Paragraphs 8.0 - 8.6. Added new sections titled “Fiscal Year Catastrophic Cap and Deductible Testing.”
- 140. Section 2. Paragraphs 9.0 - 9.6. Added new sections titled “TMA & DMDC DEERS On-Line Enrollment System (DOES) – User Scenario Comments.”

